

Donor Privacy Policy

Our Commitment to Our Donors

All information received by Teen Challenge New England, Inc. concerning donors or prospective donors, including their names, addresses, telephone numbers, the names of their beneficiaries, and the amount of their gift is kept in strict confidentiality by Teen Challenge New England, Inc., its staff and volunteers, unless permission is obtained from donors to release such information.

We will not sell, share, or trade our donors' names or personal information with any other entity.

Use of donor information is limited to the internal purposes of Teen Challenge New England, Inc. and only to further the mission of Teen Challenge New England, Inc.

To be removed from our mailing list, email list, or phone call list, email receipting@tnewengland.org or call 508-408-4378 and ask for Donor Development.

Information we collect and maintain:

- Contact Information: name, organization/church, complete address, phone number, email address
- Payment information: credit card number and expiration date (credit card numbers are encrypted and any physical copy is shredded), physical checks (checks are shredded at 30 days)
- Information concerning how you heard about Teen Challenge New England, Inc.
- Information you wish to share: questions, comments, suggestions, prayers

We use donor information for fundraising and communication purposes including:

- Distributing receipts and thanking donors for donation
- Informing Donors about upcoming fundraising and other events
- Internal analysis, such as research and analytics
- Record keeping
- Reporting to applicable government agencies as required by law
- Other purposes related to fundraising operations

All Teen Challenge New England, Inc. staff agree to comply with a strict confidentiality agreement.

All Teen Challenge New England, Inc. financials are audited by a third-party company.